



According to Theresa Fitts, Director of Technology and Planning at networkMCI, “Being first out of the gate demands a computing infrastructure that can offer a lavish amount of CPU/MIPS capacity, as well as attractive economies of scale. That’s why we’ve chosen the Hitachi Data Systems Skyline mainframe.”

Customer Profile

Worldwide

Telecommunications

CICS

IMS

Adabase

DB2

How does
**MCI keep track of
friends and families?**

With an HDS Skyline Series™
Processor

The goals

Improve response times for MCI’s network information and Real Time Restoration applications. Increase CPU capacity without additional infrastructure costs. Improve the Internal Throughput Ratio (ITR) and response times for batch applications.

The challenges

MCI’s explosive growth rate. Limited data center space.

The solution

An HDS Skyline 62 is the power behind MCI’s Perryman, Maryland data center. The six-way Skyline is a net new footprint for MCI, intended to provide additional capacity within two basic Sysplexes. “Our customers—and our competition—demand that MCI be an innovative, time-to-market-driven telecom vendor,” states Theresa Fitts, Director of Technology and Planning at networkMCI. “From a purely economic standpoint, Skyline means that instead of adding more and more footprints of slower machines and paying more software fees, we can direct those resources toward developing and delivering new products.”

The right choice

That MCI made the right decision was evident when they moved a production on-line LPAR to the HDS Skyline. The LPAR ran MCI's network information on-line application, MECCA—critical to MCI's network service operations. The application and subsystem benefits were dramatic:

- Batch application run times were cut in half (including run times for MCI's National Consumer Billing System)
- Batch workloads that previously took all night were completed before 3:00 a.m.
- On-line application response times realized significant performance improvements
- Response times for some batch applications improved by 300%.

The HDS Skyline has also delivered notable data center benefits. MCI's logical data centers are built on the premise of sharing storage, network components, and miscellaneous peripherals with a maximum of four logical images. Expanding the number of images beyond this limit results in substantial infrastructure costs.

The Skyline 62 has allowed MCI to increase capacity from 390 MIPS per image to 780 MIPS per image, without incurring these additional costs.

MCI relies heavily on the data center to keep track of billing, maintenance, customer service, and customers. The data center is the "heart" of their Friends and Family operation. "Skyline mainframes are the only machines with enough CPU/MIPS capacity to allow MCI to develop and deliver the kind of innovative, first-out-of-the-gate products and services our customer base has come to expect," declares Theresa. "When you save on software, maintenance, environmental, and operator costs, *and* have all the performance you need, you've gone a long way toward keeping your customer base happy and your competitors nervous."

HDS is proud to be a part of MCI's success!

Hitachi Data Systems

Corporate Headquarters

750 Central Expressway
P.O. Box 54996
Santa Clara, California 95056-0996
U.S.A.
(408) 970-1000
e-mail: info@hdshq.com
WWW: <http://www.hdshq.com/>

Asia-Pacific Headquarters

11-17 Khartoum Road
North Ryde NSW 2113
Australia
02-9325 3300
e-mail: info@hds.com.au
WWW: <http://www.hds.com.au/>

Canada Headquarters

380 Saint-Antoine Street West
Suite 7000
Montreal, Quebec H2Y 3X7
Canada
(514) 982-0707
e-mail: info@hdscanada.com
WWW: <http://www.hdscanada.com/>

Europe Headquarters

Sefton Park
Stoke Poges
Buckinghamshire SL2 4HD
United Kingdom
01753-61-8000
e-mail: info@hds.co.uk
WWW: <http://www.hds.co.uk/>

Latin America Headquarters

750 Central Expressway
P.O. Box 54996
Santa Clara, California 95056-0996
U.S.A.
(408) 970-7447
e-mail: lad@hdshq.com
WWW: <http://www.hdshq.com/hds/lad.html>

HDS + MCI Telecommunications

Mission Possible

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